

GUIDE to membership in the Coalition

How to maximize membership benefits



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Introduction

This guide will help you get the most out of your membership in the Coalition Against Insurance Fraud. It contains basic information about the Coalition, and ideas on how to maximize your benefits from the organization.

A brief history

The Coalition was founded in 1993 by 17 organizations representing insurers, government agencies and consumers. They joined together to combat insurance fraud and increase their impact as diverse organizations united against this crime. The Coalition works in four areas: 1) Legislative advocacy, 2) Public Awareness, 3) Research, and 4) Collaboration. The Coalition has grown to more than 170 organizations, and has many achievements in all four areas. The organization's diverse membership of consumers, government, academia and industry gives a high degree of credibility and influence with legislators, regulators, media and public. This unique partnership is a hallmark of our success over the years.

Mission statement

Leveraging the combined energy and resources of consumers, government organizations and insurers, the Coalition Against Insurance Fraud will foster an environment and forum where collaboration can thrive to: 1) combat all forms of insurance fraud, 2) reduce costs for consumers and insurers, and 3) promote fairness and integrity of the insurance system.

Values statement

Inclusion. We are committed to including all who seek to combat insurance fraud, while respecting and supporting diversity of perspective.

Integrity. We operate fairly and ethically in dealing with members, partners and other stakeholders to create a relationship of mutual trust.

Leadership. We are committed to maintaining a high level of leadership in the individuals who are selected to lead our organization for the benefit of our members, the fraud-fighting community and society.

Collaboration. We partner with consumers, insurers, government organizations, educational groups and others to empower them in greater, effective fraud-fighting efforts.

Expertise. We thrive on maintaining a credible reputation so the Coalition is continually viewed as a leader in research, collaboration and innovative anti-fraud solutions for our members, news media, government organizations and other stakeholders.

Objectives

The mission is fulfilled by:

- Educating and increasing awareness among consumers, government organizations, insurers and other stakeholders about the scope and its impact. In this way, we can better help 1) lower tolerance of fraud, and 2) encourage and motivate greater engagement in developing and implementing solutions.
- Advocating laws, regulations and policies that help detect, prevent, deter and prosecute insurance fraud, and seeking appropriate remedies. This will be done through efficient, effective and practical initiatives.
- Serving as the preeminent source of insurance fraud information and expertise, and by conducting research to promote and support more effective and efficient anti-fraud initiatives and activities.
- Strengthening and expanding the Coalition to effectively coordinate and engage more individuals and organizations in combatting insurance fraud.

Board of Directors and membership meetings

The Board of Directors meets each year in June and in December, usually in the Washington, D.C. area, to set Coalition policy and initiatives. Major policy decisions to date include approving three model legislative bills dealing with insurance-fraud statutes, fraud bureaus and automobile pre-insurance inspection; filing amicus legal briefs; and taking strong positions on important legislation.

The Board meetings coincide with the twice yearly membership meetings, to which all members are invited. The meeting also includes trend reports and presentations by staff, committees and a variety of noteworthy experts about major anti-fraud issues.

Member organizations are asked to send up to three representatives to the meetings. While there is no fee to attend, all attendees must register online in advance.

The December membership meeting is the corporation's annual meeting. The next year's budget is finalized and officers are elected.

The Board of Directors includes charter members and other Board members. Each Board member appoints a primary representative and an alternate. Member organizations may change representatives at any time. The Board seeks to have equal representation between for-profit and nonprofit organizations.

The Board operates under Robert's Rule of Order, except when policy decisions are developed through consensus instead of majority vote.

The Board and Coalition committees also are governed by antitrust guidelines adopted previously by the Board.

Standing agenda items for each Board meeting include reports by the treasurer on the financial condition of the organization, plus reports by major committees and task forces on their recent activities. Members are encouraged to share their organizations' new anti-fraud activities during a special "organizational update" segment usually held at the end of each meeting.

Members wishing to propose new projects should bring their ideas to the appropriate committee chair or the executive director. They also are encouraged to float ideas and get Board feedback during the "new business" segment of the membership meeting.

Committees

Coalition committees and task forces work with staff to execute the policies and programs established by the Board of Directors. Membership on committees and task forces is open to all Board members. Non-Board members may also join committees and task forces at the invitation of the Board or committee.

▪ **Executive Committee** provides general oversight of operations, including finance, membership and staff performance. Committee members also include the four elected officers and up to eight others appointed by the Board. There must be equal representation between for-profit and public-interest members. Meets at least quarterly. *Staff liaison: Matthew Smith.* (matthew@InsuranceFraud.org)

▪ **Government Affairs Committee** recommends legislative and regulatory policy to the Board, drafts and amends model bills, oversees state and federal legislative strategy, and coordinates the work of task forces. The committee also helps organize state coalitions to work on legislative issues. *Staff liaison: Matthew Smith.* (matthew@InsuranceFraud.org)

▪ **Legal Affairs Committee** includes representatives of a select group of law firms around the U.S. that have expertise on legal issues dealing with fraud. The committee advises the Executive Committee and board on emerging legal trends that can impact fraud and anti-fraud solutions. Individual member-firms also assist with drafting amicus briefs filed by the Coalition. *Staff liaison: Matthew Smith.* (matthew@InsuranceFraud.org)

▪ **Amicus Review Committee** reviews requests from members and other entities for the Coalition to file amicus briefs on important court cases impacting fraud. Decisions on whether or not the Coalition accepts a case for filing are guided by specific criteria established by the Executive Committee. *Staff liaison: Matthew Smith.* (matthew@InsuranceFraud.org)

▪ **Public Information Committee** recommends initiatives and policy positions to the Board about public-outreach programs. The committee helps develop public-education programs through diverse channels such as the news and social media, and members. The committee also coordinates the annual *Insurance Fraud Hall of Shame* and *Prosecutor of the Year* award. *Staff liaison: Jim Quiggle.* (jamesq@InsuranceFraud.org)

▪ **Research Committee** oversees research studies conducted and commissioned by the Coalition. Recent examples include public-attitude research, SIU benchmarking study and research on insurer use of technology. The committee also explores how insurance fraud is measured, varied definitions of fraud, and whether to develop new methodologies that measure fraud more accurately to provide credible estimates.

Committee goals for 2020

Executive Committee

- Work with new Executive & Deputy Executive Directors for leadership transition.
- Continue to expand membership, with a specific focus on increase consumer members.
- Develop long-term plans for future meetings and locations.
- Promote more fully our *Amicus* program for insurer participation.
- Provide insight on increasing international role of the Coalition.

Government & Legal Affairs

- Secure adoption of legislation based on adopted 2020 priorities.
- Expand use of our Engage “grassroots” lobbying tool.
- Support the efforts of the NAIC to adopt standardized protocols for content and filing of mandated anti-fraud plans.
- Promote use of the Coalition’s updated Model Insurance Fraud Act for state adoption and as the updated NAIC model.
- Increase participation by more members Government Affairs staff personnel in Coalition activities.

Legal Affairs Committee

- Transition from staff directed to being a member-driven Committee for meetings and actions.
- Consider possible adoption of a quarterly “Legal Update” or similar member publication.
- Assist with drafting and help oversee *amicus* filings for cases approved by the *Amicus* Review Committee.
- Support the *Journal of Insurance Fraud in America* through drafting of key articles on important anti-fraud related legal issues.

Amicus Review Committee

- Review all requests for *amicus* filings based on criteria established by Executive Committee.
- Work cooperatively with the Government Affairs and Legal Affairs Committees to advance the Coalition’s *amicus* presence to our members.

Public Information/Communications

- Build out the consumer-resource toolkit; expand marketing to achieve more member usage.
- Partner with more Coalition members and other organizations on joint outreach efforts.
- Develop consumer videos and other outreach material to translate fraud visually.
- Expand social-media footprint, including new social sites, partnering on joint projects.

Research

- Conduct SIU benchmarking study.
- Partner with Colorado State University on criminal sentencing trend study.
- Consider feasibility of conducting study of use of AI in fraud fighting.

Coalition Staff

Executive Director Matthew Smith wears three hats in serving in a leadership role with the Coalition. He has served as director of government affairs and general counsel since 2018. In 2020, he also was appointed by the Coalition's Board of Directors to the position of executive director.



He founded one of the nation's leading law firms specializing in insurance fraud litigation. Cincinnati-based Rolfe Henry (formerly Smith Rolfe & Skavdahl) has nine offices throughout the midwest and Florida. The firm has handled insurance matters in 43 states. As Smith Rolfe & Skavdahl, the firm broke new ground by specializing in all aspects of insurer defense against insurance fraud, from investigations to civil actions.

Smith has won more than 100 civil trials — including cases against home and commercial insurance arsonists, chiropractors that fraudulently overbill, pill mills, MRI clinics and other insurance swindlers. Many appellate decisions have set significant court precedents.

Smith also pioneered using data from cell towers as evidence in civil insurance-fraud cases — now standard practice for insurance-fraud cases around the U.S. He also helped popularize searches of social-media to gather evidence of suspected fraud.

Rolfe Henry was founded in 1989. Smith now focuses on anti-fraud government, regulatory and courtroom work with the Coalition.

He has served as president or on the boards and committees of numerous anti-fraud groups such as the International Association of SIUs ... National Society of Professional Insurance Investigators ... and International Association of Arson Investigators.

A prolific author and lecturer, Smith has written more than 100 articles and spoken to dozens of anti-fraud and civic groups.

Before founding his law firm, Smith was an attorney at two other law firms and general counsel at a South Florida real-estate firm. An Ohio native, Smith graduated from Northern Kentucky University School of Law. He received his undergrad degree from the University of Cincinnati.

Deputy Executive Director A.D. DuVall makes the Coalition's business operations run smoothly, and on time. She applies her wide career background as a creative problem-solver for important national causes such as entrepreneurship.



A.D. ensures the Coalition's fast-growing membership is constantly informed and updated. ... Fraud news and trend analyses post on schedule in managing operations for our publications and reports. ... Member meetings run smoothly and with creative flair. ... The numbers add up with A.D.'s day-to-day financial management.

Important social causes form the cornerstone of A.D.'s career arc. She's advanced causes for nationally recognized organizations.

A.D. managed entrepreneurship and HR programs for the Thurgood Marshall College Fund — which has assisted thousands of students from historically black colleges, universities, and medical and law schools.

She ran the operations and grants for the After-School All-Stars. It provides comprehensive after-school programs that keep children safe — helping them succeed in school and life. ... A.D. oversaw research and operations for the Center for Advancing Opportunity.

A.D. received her BA in Business Administration from the University of the District of Columbia. *On a personal note* ... A.D. is a native of Washington, D.C. She's an ardent yoga practitioner ... a proud mother of a 10-year-old son Julian ... is a fan of modern art. ... and travels whenever she can — most recently to Morocco. Life outlook: "Work hard and be nice to people."

Senior Communications Director James Quiggle is the Coalition's senior director of communications and fomenter of buzz. A 20-year veteran of public relations and journalism, Jim joined the Coalition staff in March 2000. He's stirring public outrage and stoking consumer support with outreach campaigns that tell the tale of fraud, wag the tail of reform, and unite society to combat this crime.



He oversees the Coalition's outreach strategy, positioning the Coalition as one of America's most-trusted authorities on insurance fraud.

Jim's award-winning career has ranged from smoke-filled newsrooms to mahogany-paneled boardrooms. He has headed public relations for two major national trade associations - the National Association of Professional Insurance Agents and the American Society of Civil Engineers.

Most recently he was a public relations consultant and business journalist, specializing in high-tech, banking, trucking, youth services and other industries.

Jim also was an editor and reporter for a small-town daily newspaper, manager of communications for a Washington think tank covering the media's reporting of business, and lead writer for a public relations firm promoting prominent national sports events.

He has been published in news outlets such as The Washington Post, Miami Herald, Chicago Sun Times, Reno Gazette Journal, Virginia Business and others. Jim also has won several public relations awards.

Jim received a BA (cum laude) in psychology from Dickinson College.

Operations Manager Kendra Smith is the Coalition's operations manager. She joined the Coalition staff in 2007 as executive assistant. She oversees the Coalition's day-to-day operations, provides administrative support to staff, manages the website and database, and coordinates all board meetings and other activities.



Her 20-year career in office management and managing schedules of some of DC's most-influential executives forged a wide range of career skills.

Kendra served as an assistant to the President & CEO, SVP of External Affairs, SVP of Marketing & Communications and Chief of Staff at the D.C. Chamber of Commerce. She coordinated all board meetings, maintained the President & CEO's schedule and travel arraignments, and served as liaison to the Mayor of Washington, D.C. and city council member assistants.

At Suited for Change, Kendra maintained relationships with more than 100 job-training programs for low-income women in the D.C. area, assisted with public relations and fundraising projects, and trained volunteers, interns and clients on interview attire and job-readiness skills. She also led several job-readiness workshops for low-income women.

Kendra served as Placement Coordinator for the Sanz School's job placement department. She organized career fairs and seminars, assisted students with gaining employment after completing courses, and provided reports for the school's accrediting company, President and Corporate Director of Planning.

In 2008, she received a BA in Business Administration and AA in Criminal Justice from American InterContinental University Online.

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The Coalition's website www.InsuranceFraud.org also provides access to fraud information and links to member websites.

Publications and information services

Any employee of a member organization can sign up for free to Coalition publications and information services by completing a convenient form at <https://www.insurancefraud.org/> subscription.

- ***Fraud News Weekly*** ([view sample](#)). This popular weekly e-briefing is a must-read for anyone serious about combating fraud. Contains latest developments in legislation, regulation, public outreach, court decisions, civil and criminal cases, news coverage and strategies in combating fraud. Also includes important external links to top fraud Internet sources.

- ***Fraud News Daily*** ([view sample](#)). A brief e-recap of insurance-fraud news from the previous 24 hours, delivered every business day. News items include links to the original stories.

- ***The Coalition Quarterly*** ([view sample](#)) Stay informed about the latest fraud updates, news and analysis. Scam trends you should know about ... key legislation ... alerting and deterring consumers ... precedent-setting court cases — much more. Learn how the Coalition and our partners are having an impact. Published quarterly.

- ***Journal of Insurance Fraud in America*** ([view sample](#)). *JIFA* reveals the latest fraud trends, investigates emerging scams, contains notable fraud cases, and offers sometimes-controversial opinions on fraud issues. Published continually on the website.

- ***FraudNY Update*** ([view sample](#)). Compendium of major insurance fraud news in New York State, including links to full-text articles. Published by the New York Alliance Against Insurance Fraud, this e-newsletter is sent every other Wednesday.

- ***Arrest and Conviction Data*** ([view sample](#)). Available to Coalition members only. Gives access to arrest and conviction data provided by state fraud bureaus, other law enforcement agencies, court records and media reports. Data is distributed weekly by e-mail in tab-delimited file format. Data fields include: defendant name, city, state, date of arrest, arresting agency, defendant occupation, type of fraud charges, name of prosecutor, prosecutorial jurisdiction, sentence and amount of fraud.

- ***Members-only section***. Available to any employee of member organizations. Includes state fraud laws and regulatory requirements, detailed information on arrests and convictions, order information for free public-outreach materials, briefings on key fraud issues, archives to previous Coalition publications, guides on earning publicity for anti-fraud successes, access to 26,000 full news articles, membership directory, plus financial information, board minutes and other internal reports.

- ***FraudWire*** — [Mobile app](#). You and your co-workers can get the latest anti-fraud information on your iPhone, iPad or Android phone. Contains all publications plus videos, podcasts, blogs, social media and more. Visit the Apple Store or Google Play and search for “FraudWire.”

Get involved

Coalition members are encouraged to get involved in our organization and our activities:

- **Attend membership meetings.** The annual membership meeting is held each December. The midyear meeting takes place in June. They usually run a full morning and into mid-afternoon. The prior evening, we sponsor a cocktail reception to help you network with colleagues and meet new contacts. A pre-meeting event such as a tour or baseball game also is usually scheduled after the reception. Bring select colleagues from your organization, or even better, bring your boss!

- **Suggest a meeting speaker.** We always are looking for interesting speakers on cutting-edge topics that would appeal to the Coalition's varied audiences. If you are aware of a speaker who would be appropriate for Coalition's meetings, please contact [Matthew Smith](#). If you or someone from your organization wishes to present at a Coalition meeting, please review our speakers [guidelines](#).

- **Serve on a committee.** The work of task forces and committees is integral to the Coalition operations. There are usually openings each year on committees involving public outreach, government affairs, membership development and research. Committee opportunities are available to others in your organization as well.

- **Suggest a research idea.** The best ideas for Coalition projects come from our members. Have a burning issue you think should be explored? Our Research Committee will consider the idea.

- **Suggest a legislative/regulatory initiative.** If you have an idea for an anti-fraud law or regulation in a given state, we will vet it through our Government Affairs Committee.

- **Sponsor an Insurance Fraud Awareness Day at your organization.** The Coalition can help with event ideas and even provide speakers. If you hold a national SIU meeting, staff also can attend and speak on emerging fraud developments.

- **Author an article.** The *Journal of Insurance Fraud in America* is a prestigious leadership publication with in-depth articles exploring wide-variety of emerging fraud issues and trends. We welcome story ideas and encourage members to propose writing articles.

- **Send us your news.** As the nation's number-one source of insurance fraud news, the Coalition would like to promote your cases and successes. We publish such stories in *Fraud News Weekly*, *Fraud News Daily* and other channels that are distributed to the anti-fraud community and beyond. Just e-mail your information to news@insurancefraud.org.

- **Post our videos on your website.** The Coalition has eight professionally produced 30-second TV commercials. You can post on your website, in social media and use in community presentations. You can even re-brand them with your organization's name, URL and logo. Details at InsuranceFraud.org.

- **Spread the word.** Make sure your fraud-fighting colleagues take advantage of the many information services the Coalition offers. Tell colleagues they can receive publications, access the members-only section of InsuranceFraud.org and receive public outreach materials to help spread the word. Your employees can sign up for subscriptions, information services and access to the members-only section of InsuranceFraud.org.

Other member benefits

- **Participate in your conferences.** Coalition staff makes presentations at conferences sponsored by members as well as other events. These are good opportunities to assist your staff in understanding broader fraud trends, and showcase your anti-fraud leadership.

- **Co-sponsor projects.** The Coalition has a long history of partnering with organizations on joint anti-fraud projects. They range from collaborating on long-term initiatives with multiple partners to one-on-one projects. Examples include the Healthcare Fraud Prevention Partnership (which includes several federal and state agencies and private insurers) and partnering with SAS on a study of how insurers use technology.

- **Using Coalition articles, videos and other material.** Your organization can enhance its reputation as an anti-fraud leader by using Coalition articles, videos, brochures and posters. You can rebrand many materials with your organization's name, logo and URL. Post on your website, newsletter and brochures.

- * **Website advertising.** You can advertise your products and services on InsuranceFraud.org, the leading source for insurance fraud information on the Internet. This is an exclusive benefit for associate members. Ads appear in our popular [Insurance Fraud News Service](#). Just send us your ad (260 x 180 pixels) in digital format (jpg, png or pdf). We will place it on our website and link to a URL of your choice.

- **List your organization.** If you haven't done so already, make sure your organization has a listing in the online [products & services directory](#). Members are listed first and appear with their organization logos.

- **Advertise your event.** If you hold meetings and conferences open to the fraud-fighting community, go to the [events page](#) of InsuranceFraud.org and [list your event](#). Listings also appears in *Fraud News Weekly*.

- **Support legal initiatives.** As a broad-based organization with a reputation for expertise, the Coalition can support legal initiatives by filing amicus friend-of-the court briefs for anti-fraud cases. Previous briefs have helped uphold fraud-bureau funding, insurer-to-insurer immunity, and broad interpretation of criminal and civil fraud laws. Visit InsuranceFraud.org for details.

• **Insurance Fraud Helpline.** Need an answer about a fraud-related question? Perhaps a contact at another organization, an anti-fraud regulation or fraud data? Just phone us (202-393-7330) or [e-mail](#). We'll have the answer at our fingertips or usually know where to find the answers.

Termination of Coalition membership

The Coalition has been blessed with committed, stable membership since its founding. If your organization wishes to leave, however, the bylaws require written notice to the executive director. The bylaws also require notice before September 1 to avoid liability for the following year's dues.



Coalition Against Insurance Fraud

Academic

Center for Business & Economic Research,
Marshall University
Center for Consumer Affairs, University of
Wisconsin-Milwaukee*
Colorado State University — Global Campus
Indiana University
Southern Utah University
University of New Haven

Consumer

American Council on Consumer Interests*
American Policyholders Association
Call for Action
California Health Advocates
Citizen Advocacy Center*
Consumer Action*
Consumer Federation of America*
Consumer Institute*
Families USA
Federation of Manufactured Home Owners of
Florida
Florida Consumer Action Network*
Foundation for Payments Fraud Abatement
Identity Theft Resource Center
International Assn of Lemon Law Administrators*
Michigan Arson Prevention Council
National Alliance Against Home Repair Fraud
National Assn. of Consumer Affairs Administrators
National Consumers League*
National Fraud Information Center*
National Urban League*
United Policyholders

Government

Alabama State Fire Marshall's Office
Arizona Office of Attorney General
Bucks County (Penn.) DA's Office
California Dept. of Insurance - Enforcement Branch
Cape May County (N.J.) Prosecutors Office
Colorado Dept. of Regulatory Agencies
Colorado Medicaid Fraud Control Unit
Colorado Office of the Attorney General
Connecticut Department of Insurance
DC Dept. of Insurance, Securities & Banking
DC Fire & EMS — Fire Investigation Unit
DC Office of Risk Assessment
Delaware Department of Insurance
Federal Bureau of Investigation
Florida Department of Financial Services, Division
of Insurance Fraud
Florida Workers Comp Joint Underwriting Assn
Georgia Office of the Insurance Commissioner
Illinois Department of Insurance
Insurance Fraud Bureau of Massachusetts
International Assn of Insurance Fraud Agencies*
Iowa Insurance Fraud Bureau
Kansas Department of Insurance
Kentucky Department of Insurance
Kern County (Calif.) District Attorney
Los Angeles County District Attorney's Office
Louisiana Auto Theft & Fraud Prevention Authority
Louisiana State Police*
Maryland Automobile Insurance Fund
Maryland Insurance Administration - Fraud Division
Massachusetts Department. of Industrial Accidents
Michigan Dept. of Insurance & Financial Services
Michigan Dept. of Licensing & Regulatory Affairs
Michigan Office of Attorney General
Minnesota Insurance Fraud Bureau
Missouri Department of Commerce & Insurance
National Association of Insurance Commissioners*
National Conference of State Legislators
National Council of Insurance Legislators*
National Criminal Justice Association*
National District Attorneys Association*
Nebraska Department of Insurance

New Jersey Dept. of Banking & Insurance
New Jersey Office of Insurance Fraud Prosecutor
New Mexico Worker's Comp Administration
New York Police Department
New York State Dept. of Financial Services
New York State Insurance Fund
New York State Medicaid Inspector General
North Carolina Dept. of Insurance
Ohio Department of Insurance
Oklahoma Insurance Department
Orange County (Calif.) DA's Office
Pennsylvania Insurance Fraud Prevention
Authority*
Pennsylvania Office of Attorney General*
Pennsylvania State Police
Rhode Island Workers Compensation Fraud Unit
San Diego County (Calif.) District Attorney*
San Francisco County (Calif.) District Attorney
South Carolina Office of Attorney General
Tennessee Dept. of Commerce & Insurance
Texas Dept. of Insurance - Fraud Unit
USDA Risk Management Agency
Utah Dept. of Insurance - Fraud Division
Virginia State Police
Washington State Dept. of Insurance
West Virginia Office of the Insurance Commissioner
West Virginia Securities Commission
Wisconsin Department of Health Services

Insurance

Accident Fund
AIG*
Allstate Insurance Company*
American Family Insurance*
American Fidelity Corporation
American Property Casualty Insurance Association*
Amtrust North America
Anti-Fraud Alliance
Assurant
Auto Club of Southern California
Auto-Owners Insurance
BlueCross BlueShield Association
Canal Insurance Company
Central Insurance
Chubb
Cincinnati Insurance
Citizens Property Insurance Corporation
Claims & Litigation Management (CLM) Alliance
CNA*
Country Insurance
Donegal Insurance
EMC Insurance
Employers Insurance Group
Erie Insurance*
Farm Bureau Insurance Tennessee
Farmers Insurance Group*
FCCI Insurance Group
Florida Peninsula/Edison Insurance
Geico*
Great American Insurance Group
Grinnell Mutual
Hanover Insurance Group*
Hastings Mutual
Homesite Insurance
Insurance Care Direct
Insurance Company of the West
International Association of SIUs
John Hancock Financial Services*
Kemper Corporation
Kentucky Employers' Mutual Insurance
L.A. Care Health Plan
Lancer Insurance
Liberty Mutual Group*
Mass Mutual*
Merchants Insurance Group
MetLife*

National Association of Public Insurance Adjusters
National Health Care Anti-Fraud Association
National Insurance Crime Bureau*
Nationwide Insurance Company*
New York Automobile Insurance Plan - AIPSO
New York Life Insurance
NJM Insurance Group
Northwestern Mutual
OneBeacon Insurance*
Pacific Specialty Insurance
Permanent General Insurance Company
Pinnacol Assurance
Progressive Insurance*
Prudential Insurance*
RGA Reinsurance Company
Selective Insurance
Sentry Insurance*
Shelter Insurance
State Farm Insurance*
Stillwater Insurance
The Hartford*
The Standard
Travelers Insurance*
USAA
West Bend Insurance
Westfield Insurance
Zurich North America*

Business

BAE Systems Applied Intelligence
Carco Group
Carpe Data
Contego Investigative Services, LLC
CoventBridge
Delta Group
Digital Recognition Network
Diligence International Group, LLC
Ethos Risk Services
FRISS
G4S Compliance & Investigations
Globlue Technologies
Hub Enterprises
IBM Analytics
Inform Software, Inc.
Intertel
ISG
LexisNexis
Master Trace
North American Training Group
Ocean Consulting Group
Photofax
Polonious SIU Systems
Rockholt & Associates LLC
SAS Institute, Inc.
Sedgwick SIU, Inc.
Shift Technology
Skopenow
TransUnion
Veracity Research Company
Verisk/ISO

Legal

Cozen O'Connor
Gladstone Weisberg
Greenberg Traurig, P.A.
Katten Muchin Rosenmann LLP
KPM Law
Lewis Brisbois
Marshall, Dennehey, Warner, Coleman and Goggin
Rolfes Henry Co., LPA

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